



New programs for you

Introducing the National Employee Discount, Flexible Scheduling and the ourlounge mobile app. And don't forget you have Paid Time-Off too!

Download the ourlounge mobile app

Find out more information about these programs on ourlounge

Get your 30% discount through ourlounge

Request time off on your phone

Talk to your manager to request Paid Time-Off

Enjoy the benefits of these programs!

To find out more about the National Employee Discount and Flexible Spending, download the ourlounge mobile app on your device. Then go to your Restaurant Page to find out more.



McDonald's works for me.

Frequently asked questions

Q: What is the National Employee Discount?

A: The National Employee Discount is an industry-leading discount program for McDonald's employees at participating restaurants. Through this program, you get 30% off of your orders at McDonald's restaurants nationwide, through a unique mobile offer in the McDonald's App. You get this discount at participating restaurants when you're not working.

Q: Where can I use the National Employee Discount?

A: You can use your discount at any participating McDonald's restaurant nationwide. To find out which restaurants are participating, check the McDonald's App.

Q: How will Flexible Scheduling change my schedule?

A: This will not impact the number of hours you're scheduled for, but it will give you more flexibility and control in case you need to change your shift.

Q: How will scheduling procedures change in my restaurant through Flexible Scheduling?

A: Going forward, we will be posting crew schedules at least two weeks in advance, scheduling you for a minimum of three-hour shifts with at least 10 hours off in between shifts, and providing a minimum shift length of three hours for call-in shifts. When you want to change an already scheduled shift, you can now use the ZIPschedules app to request shift swaps and replacements, and to update your availability and time off requests.

Q. What is ourlounge?

A: Ourlounge is a place where crew, managers and owner/operators can connect digitally with each other, the community and the McDonald's brand. You can visit the website at **ourlounge.com** or download the mobile app.

Q. What is on ourlounge?

A: Employees can find news on promotions and products, updates on the restaurant, schedules, employee discounts and benefits.

Q: Who is eligible for the paid time-off benefit?

A: All Crew, Crew Trainers, Shift Manager Trainees and Back-Up Maintenance employees who have worked in a McOpCo restaurant for at least a year (12 months of continuous service) are able to earn the paid time-off benefit.

Q: How much paid time-off do I get?

A: The paid time-off benefit is based on how much you earn during each pay period. It's earned as 2% of gross earnings each paycheck. This includes overtime pay, but not any paid time-off payout.

Q: How do I schedule paid time-off?

A: Work with your manager and use the ZIPschedules app to request time-off. Then, if your time-off request is approved, you can request the paid time-off benefit accordingly.